

Policy & Strategy Committee Meeting AGENDA

Tuesday, May 18, 2021 – 9:00 a.m., Via Microsoft Teams

- 1. CALL TO ORDER**
- 2. ANNOUNCEMENTS, ACKNOWLEDGEMENTS, RECOGNITION**
- 3. APPROVAL OF AGENDA**
- 4. APPROVAL OF MINUTES of April 20, 2021 (as circulated)**
- 5. BUSINESS ARISING FROM MINUTES**
- 6. PRESENTATIONS**
 - 6.1 Commercial Sexual Exploitation of Children (CSEC) Ariella Aburto, 9:15 a.m. 1-6
Community Outreach Worker NSTAY & TESS, YMCA Halifax
- 7. REFERRAL FROM COUNCIL - NIL**
- 8. STAFF REPORTS**
 - 8.1 Finance Department**
 - 8.1.1 Proposed Amendments to MODL Policy 003 Council Members’ Remuneration..... 7-14
and Expenses
 - 8.1.2 Proposed Amendments to MODL Policy 049 Property Tax Rebate 15-21
 - 8.2 Administration Department**
 - 8.2.1 Proposed MODL Policy 091 Dealing with Difficult Customers 22-26
 - 8.2.2 Proposed MODL Policy 092 Customer Complaints Handling 27-33
 - 8.2.3 Review of MODL Policy 023 Municipal Flag Protocol Policy 34-43
- 9. MAYOR’S/DEPUTY MAYOR’S/COUNCILLORS’ MATTERS**
- 10. ADDED ITEMS**
- 11. IN CAMERA - NIL**
- 12. NEXT MEETING – June 15, 2021 – 9:00 a.m.**
- 13. ADJOURNMENT**